

Houston R-1 School District

Houston R-1 School District Acceptable Use Policy/User Guidelines for the Parent/Guardian Portal.

Section I: User Expectations

The internet and secure web access have altered the ways that confidential information may be accessed, communicated, and transferred by members of society. Those changes are influencing instruction and student learning. The School Board supports access by Parents/guardians, teachers, and administrators to informational resources that will improve participation in a child's education and improve communication between parents/guardians and the student's teacher(s).

The Houston R-1 School District manages student information electronically and will make student education records available for viewing only to authorized parent/guardians with a secure connection over the Internet. All eligible parents/guardians will comply with the District's Internet use regulations and all technology regulations/procedures, as well as all other District policies that may apply.

Electronic Access to Student Information Regulation

Houston R-1 School District uses a secure Internet site to enable electronic access to student information; enhancing communication between our parents/guardians, teachers, and administrators.

A) Rights and Responsibilities

Access to the Parent Portal is a free service offered to all current and active parents/guardians of the Houston R-1 School District. Once a student withdraws or graduates from the Houston R-1 School District their account will be inactivated.

Access to student information from the Internet is a privilege, not a right. Parents/guardians must practice proper and ethical use.

B) Information Accuracy Responsibilities

Information accuracy is the joint responsibility between school, parent/guardians, and students. Each school will make every attempt to ensure that information is accurate and complete. If parent/guardians discover any inaccurate information, they will notify their school immediately. They may be required to provide proof of the inaccurate information.

C) Information Accessible

Houston R-1 School District reserves the right to add, modify or delete functions viewed via the Infinite Campus Parent Portal at any time without notice, including, but not limited to, the functions listed below.

1. Attendance
2. Class Schedule
3. Progress Reports
4. Report Cards

D) Electronic Web Access Eligibility

Each parent/guardian of students who are currently enrolled in grades K-12 are eligible to apply for access to the School District Parent Portal. A parent/guardian of the household must complete and sign an *Electronic Web Access Agreement for Viewing Student Information* Form. After verification of the information on these forms, the school will establish a parent/guardian account.

E) Use of the System

Parents/guardians are required to adhere to the following guidelines:

1. Parents/guardians will act in a responsible, ethical and legal manner.
2. Parent/guardians will not attempt to harm or destroy the school or the district's data or networks.
3. Parents/guardians will not attempt to access an account assigned to another user.
4. Parents/guardians will not use the information on this portal for any illegal activity, including violation of federal and State Data Privacy laws. Anyone found to be in violation of these laws may be subject to Civil and/or Criminal prosecution.
5. Parents/guardians who identify a security problem within the portal must notify the Director of Technology or the District Superintendent immediately, without demonstrating the problem to anyone else.
6. Account holders are responsible for protecting their passwords. Parents/guardians will not share their passwords with anyone, including their own child/children.
7. Parents/guardians will not set their computer to automatically login to the internet site.
8. Parents/guardians identified as a security risk will be denied access to the site.

F) Security Features

1. Access is made available with a secure Internet site.
2. Users will be automatically logged off if they leave their web browser open and inactive for a period of time.
3. The student's account will be deactivated when the student withdraws or graduates from the Houston R-1 School District.
4. The parent/guardians account will be deactivated when they no longer have a child actively enrolled in the Houston R-1 School District or a court action denies the parent/guardian access to the student information.

Section II: System Requirements and Support

A) System Requirements

1. You may access the portal from any computer with Internet connectivity and an up to date browser.
2. The portal is best accessed from a PC computer with a Windows XP or newer platform. The company recommends Microsoft Internet Explorer 7.0 or higher for PC's and Mozilla Firefox. You will also need Adobe Acrobat Reader 7.0 or higher.

B) Parent Portal Help Desk

1. For portal assistance send an email to audrey@houston.k12.mo.us please include your name, username, a description of the problem or your request. If you wish to be contacted by phone include your daytime phone number.

C) Limitation of School District Liability

This is a private network and is used as an educational tool by Houston R-1 School District employees. User account activity is electronically recorded. The District reserves the right to limit or terminate the internet site for viewing student information without notice.

The Houston R-1 School District will use reasonable measures to protect student information from unauthorized viewing. The District will not be responsible for financial obligations arising through unauthorized use of the District's system or Internet. The District will not be responsible for actions taken by the parent/guardian that would cause a breach in confidentiality of their child's information.

Section III: Parent Portal Access and Use

A) Initial Account Request and Setup

For Parents/Guardians new to the District:

1. When a parent/guardian is enrolling their child/children, the parent/guardians can complete the Electronic Web Access Agreement for Viewing Student Information.
2. After the student is enrolled into the student information system, the parent/guardians requesting the account will be provided by e-mail an activation key and "Personal Login ID".

Education Matters

Additionally, the school district provides a weekly E-newsletter called "EDUCATION MATTERS" to all parents and guardians who sign up for the Parent Portal. The purpose of the E-newsletter is to keep you better informed and show what fantastic learning opportunities are available for students at the Houston R-1 School District.